

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:
COUNTIES:

- ☐ Imperial
- ☒ Riverside/San Bernardino
- ☒ Los Angeles
- ☐ Orange
- ☐ Sacramento
- ☒ San Diego

LINES OF BUSINESS:

- ☐ Molina Medi-Cal Managed Care
- ☐ Molina Medicare Options Plus
- ☒ Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- ☐ Molina Marketplace (Covered CA)

PROVIDER TYPES:

- ☒ **Medical Group/ IPA/MSO**

Primary Care

- ☒ IPA/MSO
- ☒ Directs

Specialists

- ☒ Directs
- ☒ IPA

- ☒ **Hospitals**

Ancillary

- ☒ CBAS
- ☒ SNF/LTC
- ☒ DME
- ☒ Home Health
- ☐ Other

FOR QUESTIONS CALL PROVIDER SERVICES:

(855) 322-4075, Extension:

Los Angeles/Orange Counties

 X111113 X123071
 X127657

Riverside/San Bernardino Counties

 X127684 X120618
 X121805

Sacramento County

X121360

San Diego County

 X123006 X121401
 X127709 X121413
 X121599

Imperial County


X125682 X125666

Prohibition on Billing Medicare-Medicaid Plan (MMP) Enrollees for Medicare Cost-Sharing

This is an advisory notification to Molina Healthcare of California (MHC) network providers as a reminder concerning improper balance billing practices, in regards to **Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)** members, **Providers may not bill and/or collect** any Medicare cost-sharing amounts, including deductibles, coinsurance, and copayments that may be represented on the Explanation of Payment (EOP), from the member as they are not the Member's responsibility.

This practice, known as "balance billing", is prohibited by Federal Law and as stipulated under your Molina Dual Options Cal MediConnect Plan (Medicare- Medicaid Plan) Provider Services Agreement.

If your patient presented the following Member ID Card, you provided services to a Molina Dual Options (Cal MediConnect) MMP Member:

 Your Extended Family: Molina Dual Options Cal MediConnect Plan Medicare-Medicaid Plan	
Member Name: Member ID: Health Plan: Date of Birth: Effective Date: MEMBER CANNOT BE CHARGED PCP Name: <<PCPNAM>> Medical Group: <<PAYTO>> H8677-001	MedicareRx <small>Prescription Drug Coverage</small> RxBIN: 004336 RxPCN: MEDDADV RxGRP: RX5062 RxD: Dental Benefits Group ID:

For more information regarding Balance Billing, please refer to the Molina Provider Manual at:

<https://www.molinahealthcare.com/providers/ca/PDF/Duals/dual-provider-manual-2019.pdf>

Please note that MHC is subject to both CMS and State regulatory audits and is responsible for ensuring downstream compliance with CMS and State program initiatives and requirements. As such, PCPs and Independent Physician Associations (IPAs) must ensure that internal operations are consistent and compliant with these requirements. MHC may conduct periodic audits and request copies of applicable policies and procedures and/or documentation that demonstrate compliance within your organization. Failure to submit any requested documents may result in a Corrective Action Plan.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative at (855) 322-4075. Please refer to the extensions to the left.